

# Forest Glen Neighborhood

## Security FOB information

Per many requests, a new security FOB system has been installed to help insure that residents and their guests are the sole users of the Forest Glen amenities (Pool, Tennis Courts and Pool House Restrooms/showers). Details of our new FOB security program:

- Security FOB's distributed were distributed in May/June 2018. Beginning July 1<sup>st</sup> 2018, please reach out to Red Rock Management to request FOBs, or to report a lost or stolen FOB.
- You were given a sheet of paper with your FOB number on it. If you have that info, it will make the process much more expeditious.
- You will need a FOB to enter the pool (during pool season) as well as the bathhouse, restrooms and tennis court.
- The homeowner cost of the initial security FOB is, \$25.00. Payment will be accepted by cash or check only. This covers the cost of the FOB and administrative fees to set up.
- One (1) security FOB will be issued, per household. For security reasons, multiple FOBs cannot be purchased. Please do NOT loan your FOB out (for security reasons).
- The cost to replace a lost or stolen FOB is \$50.00 and must be paid prior to a new FOB being issued.
- Homeowner FOBs will work not work, if HOA dues are not up to date. Once dues are current, your FOB will be reactivated.

**To report a lost or stolen FOB or have questions or concerns?**

**Please reach out to RED ROCK MANAGEMENT: Email:**

**[support@gowithredrock.com](mailto:support@gowithredrock.com)** (include photos if you see a problem).

**Phone: 888-757-3376**